

StoneBridge Church Online Ministry Policies

Dear Online Ministry Volunteer or Staff Member,

Welcome to the StoneBridge Church Online Ministry Team!

Inside this handbook you will find a general overview of Procedures and Guidelines for volunteers and staff members within our online ministry. Our policies are intended to create a safe environment for online participants, volunteers, and staff, while honoring and protecting the mission of StoneBridge Church. Our goal is for all online participants to grow in their relationship with God through Jesus Christ while allowing our volunteers and staff to safely and effectively invest in their lives.

Please know we take our policies seriously, and they will be diligently enforced to protect both you and the participants in our care. After you have carefully read this policy manual, please sign and return the agreement form located on the last page.

Sincerely,

Jon Canterbury, Online Pastor at StoneBridge Church

Overview of StoneBridge Church Safety System

Because we desire to protect children involved in our ministry, StoneBridge Church requires all staff members and volunteers regularly working or volunteering in any ongoing or regularly occurring activities to complete FOUR SAFETY STEPS before ministry work or volunteer placement begins.

STEP ONE: Sexual Abuse Awareness Training

StoneBridge Church policies and procedures require that staff members and volunteers avoid abusive behavior of any kind. Staff members and volunteers are required to report any policy violations to a supervisor or a member of the StoneBridge Church Safety Committee. Staff members and volunteers regularly working or volunteering in any ongoing or regularly occurring children's activities should have a basic understanding of the characteristics of sexual abusers and their behaviors in 'grooming' a child for sexual abuse. Grooming is the process used by an abuser to select a child, win the child's trust (and the trust of the child's parent or 'gatekeeper'), manipulate the child into sexual activity and keep the child from disclosing the abuse. To equip staff members and volunteers with information necessary to recognize abuser characteristics and grooming behavior, StoneBridge Church requires all staff members and volunteers regularly working or volunteering in any ongoing or regularly occurring children's activities to complete sexual abuse awareness training. This training will be renewed every three years.

STEP TWO: Screening Process

Staff members volunteers regularly working or volunteering in any ongoing or regularly occurring children's activities are required to complete StoneBridge Church's Screening Process, which includes:

- an Employment Application (employees only);
- a Safety Application (regular occurring volunteers);
- an interview (employees and regular occurring volunteers); and
- references to be checked (employees and regularly occurring volunteers).

*A regular occurring volunteer must attend StoneBridge Church for six months before being eligible to serve in on-going or regularly occurring positions which provide ministry services to children.

STEP THREE: Policies & Procedures

Staff members and volunteers regularly working or volunteering in any ongoing or regularly occurring children's activities are required to review the policies contained in this manual and sign the last page indicating that he or she has read and understood the material, and agrees to comply with policy requirements.

STEP FOUR: Criminal Background Check

StoneBridge Church requires that all staff members and volunteers working or volunteering in any ongoing or regularly occurring children's activities undergo a criminal background check. Depending upon the ministry position, differing levels or intensity of criminal background check may be required.

Online Safety Policy

ABUSE TOLERANCE

StoneBridge Church has a **zero tolerance for abuse** in ministry programs and ministry activities. It is the responsibility of every staff member and volunteer at StoneBridge Church to act in the best interest of all people in every program.

In the event a staff member or volunteer observes any inappropriate behaviors (i.e. policy violations, neglectful supervision, poor role-modeling, etc.) or suspected abuse or neglect (physical, emotional, or sexual) it is that individual's responsibility to immediately report their observations to the Online Pastor or the pastor on duty.

REPORTING SUSPICIOUS OR INAPPROPRIATE BEHAVIORS

StoneBridge Church is committed to providing a safe, secure environment for children and their families. To this end, any report of behaviors or suspicions of abuse or neglect will be taken seriously and will be reported, in accordance with this policy and state law, to the StoneBridge Church Safety Committee and the Police Department, Child Protective Services, or other appropriate agency.

StoneBridge Church intends to create and foster a culture of communication, reporting safety concerns or policy violations. Because sexual abusers 'groom' children for abuse, it is possible a staff member or volunteer may witness behavior intended to 'groom' a child for sexual abuse. Staff members and volunteers are asked to report 'grooming' behavior, policy violations, or any suspicious behaviors to the Online Pastor or pastor on duty.

ENFORCEMENT OF POLICIES

StoneBridge Church staff members and volunteers who supervise other staff members or volunteers are charged with the diligent enforcement of all Church policies. Violations of these policies are grounds for immediate dismissal, disciplinary action, or reassignment from Family Life Ministry positions for both volunteers and staff members. Final decisions related to policy violations will be the responsibility of the StoneBridge Church Safety Committee.

Reporting Abuse or Suspicions of Abuse

REPORTING VIOLATION OF POLICY

In order to maintain a safe environment for children, StoneBridge staff members and volunteers, must be aware of each individual's responsibility to report any questionable circumstance, observation, act, omission, or situation that is a violation of these policies. All questions or concerns related to inappropriate, suspicious, or suspected grooming behavior should be directed to the Online Pastor or pastor on duty.

CONSEQUENCES OF VIOLATION

Any person accused of committing a prohibited act or any act considered by the church to be harmful to a child will be immediately suspended from participation in any Online programs. This suspension will continue during any investigation by law enforcement or Child Protective agencies.

Any person found to have violated this policy may be prohibited from future participation as a staff member or volunteer in all activities and programming involving children or students at StoneBridge Church. If the person is a staff member, such conduct may also result in termination of employment from StoneBridge Church.

Failure to report a policy violation is grounds for termination of an employee. Volunteers who fail to report a policy violation may be restricted from participation in any future activities involving children or students at StoneBridge Church.

REPORTING SUSPICIONS OF ABUSE TO LAW ENFORCEMENT AGENCIES

Staff members and volunteers at StoneBridge Church are required to report suspicions of child abuse or neglect, or any inappropriate behavior of a colleague or co-worker, to the Online Pastor or pastor on duty

A professional who has cause to believe that a child has been or may be abused or neglected must make a report no later than 48 hours after the professional first suspects that the child has been or may be abused or neglected, and may not delegate to or rely on another person to make the report. Under Texas law, a “professional” includes any individual who is licensed or certified by the state, and who, in the normal course of his or her duties for which licensure is required, has direct contact with children. Professionals include teachers or daycare employees.

Texas State Law requires that any person having cause to believe that a child’s physical or mental health or welfare has been or may be adversely affected by abuse or neglect must make a report to an appropriate law enforcement agency.

In addition, a staff member or volunteer must make a report if he or she has cause to believe that an adult was a victim of abuse or neglect as a child, and the staff member or volunteer determines in good faith that disclosure of the information is necessary to protect the health and safety of another child from the abuser.

The person making a report must identify, if known: *The name and address of the child, *The name and address of the person responsible for the care, custody, or welfare of the child, and *Any other pertinent information concerning the alleged abuse or neglect.

A staff member or volunteer may report to the Online Pastor or pastor on duty and together, in tandem, make the appropriate report to law enforcement agencies. In no way is any provision in this policy meant to discourage any staff member or volunteer from personally reporting a suspicion of abuse or neglect to the appropriate law enforcement agencies.

Staff members and volunteers are required to verbally report an incident to the Online pastor or pastor on duty as soon as possible after the incident. After receiving a report from a staff member or volunteer in a Online Environment, the Online pastor, pastor on duty, or the Executive Pastor will speak with the person to whom the child spoke in order to get detailed information about the entire conversation. The Executive Pastor will be notified as soon as reasonably possible. If appropriate, the Online Pastor, pastor on duty, or the Executive Pastor will inform the appropriate law enforcement agencies or Child Protective Services, in tandem with the reporting

adult (if at all possible). When reporting occurs, persons involved in reporting shall fill out the StoneBridge Safety Committee 's "Abuse Reporting Form." The original "Abuse Reporting Form" shall be turned in and kept in a secure location by the Executive Pastor. Other Ministry Area Leaders, if involved in the reporting, may choose to keep one copy in a secure location within their office.

RESPONSE TO REPORT OF ABUSE

StoneBridge Church Leadership will take appropriate action on behalf of the church when a report of abuse occurs.

StoneBridge Church Safety Committee

SAFETY COMMITTEE

Recognizing the importance of providing and maintaining a safe environment for children, StoneBridge Church will appoint and maintain a Safety Committee on our campus, which will meet once each quarter.

MISSION STATEMENT

The purpose of the Safety Committee is to enable StoneBridge Church Ministries and Ministry partners to carry out appropriate ministry activities while safeguarding program participants against emotional, physical or sexual abuse.

COMPOSITION

The Safety Committee on each campus will be comprised of the following members:

1. Executive Pastor
2. Family Life Minister
3. Student Minister
4. Worship Minister
5. Ministry Safe Administrator

One designee shall be from the Board of Directors.

MEETINGS

The Executive Pastor will chair the meeting of the Safety Committee on a quarterly basis to discuss risk management practices and updates. The Safety Committee will also meet on an emergency basis upon the recommendation of a member or following the report of any incident or allegation.

RESPONSIBILITIES

The Safety Committee will be charged with the following duties:

1. Applying existing StoneBridge Church policies and procedures related to children's safety and risk management issues.
2. Monitoring all Ministry programs for ongoing compliance with safety policies.

3. Making recommendations to the StoneBridge Church Board of Directors regarding safety issues.

Family Life Ministry Staff Monitoring Plan

Monitoring of staff members and volunteers will include regular (announced and unannounced) visits in each program to provide Program Heads, Directors and Ministers the opportunity to observe staff members and volunteer interaction with children.

1. **Online Pastor/pastor on duty** conducts an unscheduled observation at least once each week for programs that occur weekly for which they are responsible.
2. **Online Pastor** conducts periodic verbal performance evaluations that address participation in risk management training and adherence to risk management procedures.
3. **The Executive Pastor** conducts an unscheduled observation of all Online ministry programs at least once each quarter.
4. **The Executive Pastor** meets with the Online Pastor at least once a quarter to discuss the Online Miniseries, including safety training and procedures.
5. Board of Directors meet with the Executive Pastor once each year to discuss all Ministry Area's safety training and procedures.
- 6.

The Center of Online Ministry:

In providing care for our congregation and furthering the church's ministry online Stonebridge has adapted its online approach to embody a multitude of characteristics. But five of which stand out as the core of all we do:

Core Five:

1. Participation

- a. **One of key distinctions in a successful online ministry is community built on participation rather than the assimilation of information. We are asking our host to comment less and ask more questions of our participants.** Instead of saying "good morning" to everyone who comes in, get creative and ask them a question like, "We are glad y'all are here, are you out of town or watching from home this week?" Instead of saying "what a great song" ask "If you could add one song to this Sunday morning, what would it be?" Instead of saying "what a powerful point" try asking, "Did that point hit home with anyone else?" All in all, when we talk about online participation, think about rephrasing comments into questions that encourage our members to respond.

2. Hospitable

- a. We have used the word hospitable and welcoming throughout these guidelines and it is a characteristic in our approach. It has often been said that people will not care what you know, until they know what you care. **In the world of online ministry, our ability to care for and welcome a viewer is a major factor in the openness to hear the gospel and connect to our community.** Know that your church is praying for you and your heart as you log in and serve to make a difference.

3. Authentic

- a. The diversity of the church body is what makes it functional. Our hosts and our viewers are unique contributors with unique gifting. The greatest thing our host can do is be themselves. We recruited our hosts because of the gifting we saw them displaying. Thus, enjoy worship while you serve, let the word of God speak to you during the service, and let it pour out of you as God moves. **Each host will have a unique relationship with our online participants, love them like only you can love them.**

4. Relational

- a. Our hosts' chief task is to build a relationship with our participants that fosters the gospel at work in them. Our ability to connect and build a relationship from week to week and month to month is the tool that will keep those who can't come in person connected and will ease those who have never visited before into the community. In the world of online ministry, the best thing a host can do to foster relationship is encourage and build participation. We want our participants to like, share, comment, and converse in our online service. **We don't want them to just hear the gospel we want them to interact with its delivery in some way every Sunday.** A hosts' questions and posts can help do just that. Remember that building an online relationship is slow, it may not feel like much sometimes, but what you are doing is making a difference.

5. Gospel Centered

- a. We have mentioned the uniqueness of each relationship between hosts and participants. Remember that what unites us throughout this is the Gospel. Our hosts will have the opportunity to speak with people from all walks of life. We believe that in answering the all to serve our hosts became the person God has ordained for that chat. You are here for a reason, and God put you in this position to share His word, and love on His people. **No matter what is said in a stream, or where someone is at in life when they tune in, remember that you are the face of Christ to that person today.**

Sunday Morning Responsibilities:

Please be at the church or online **5 minutes before** the scheduled stream is set to begin and **remain until the service/stream comes to a close.**

9:13 for the first service (minimal engagement for the first 10 minutes) and 10:47 for the second service

At Stonebridge we recognize that that our online presentation is often the first interaction a guest has with our church. In order to best foster community, engage with our congregation, and further spread the Gospel we have adopted the use of online hosts in our Sunday morning stream. Both the 9:30 and the 11:05 service are streamed over three platforms, Facebook (which has the highest engagement and most naturally nurtures community), SBLive (which helps put our best tools for pastoral support in action), and Youtube (which has the least engagement, but offers the widest audience). All six streams (that is all three platforms over two services) will be divided up between 6 online Hosts and a pastor. Both FB and SBLive will receive a main host and share a support host. Due to the low engagement, the support host will also serve as the Main host for Youtube.

The List of responsibilities for both Main Host and Support Host are listed below:

1. **Greet people** (Main Host Led)
 - a. Online streaming has become the “front door” of the local church. Most people now visit a church virtually before they ever set a foot in the door for an event or a service. With the majority of first visitations coming from the other side of a computer screen the potential for disconnect is greater than ever before. **So, we want to make sure we always kick off our streaming events with a greeting in chat.** More so, as people join in, and make contact **we need to make sure to give personal greetings when we can.** “Good morning Ryan” or “I’m glad you’re here with us today Susan” are great ways to extend a hospitable spirit and build connections with those who have chosen to spend their Sunday morning with us online.
2. **More than Greeters** (Shared)
 - a. When we talk about creating a hospitable environment we do not want to stop with a greeting. A direct correlation has been observed between fostering a healthy and vibrant online community and online positive engagement from the host of the channel. As a host we do more than welcome someone into our service, we are the human touch that connects a guest or member to the church as a whole. Thus, we want to take that welcoming environment and extend it through positive and encouraging responses whenever we can. **This means doing our best give each and every commenter an attentive and uplifting response whenever possible.** Remember our hosts are more than greeters they are the body of Christ in a virtual service.
3. **Ask questions to get people engaged** (Main Host)
 - a. Our end goal at Stonebridge is to see anyone who can come in person, come. Thus, our hosts become not just the first point of contact but the first potential relationship for a guest. And more so, during a time like COVID, our regular members may feel disconnected from their normal church body. **So, use the opening portion of service to help spur some conversation.** Questions like “who is joining in from the furthest away today” or “if you could add any song to our service today, what song would you choose and why” can help us get to know our people, spur on conversation, and help build a relationship from a distance.
 - b. **This is also a great chance for us to get some helpful information from our congregation and provide direction as we continue to build an online ministry.** So, questions, like, “Any one joining in for the first time this morning” and “Who here joined in for the last series” can help us better streamline our communication and respond in turn. If we find out its Tom’s first time, we can thank him for joining us, find out where he is streaming from, and invite him to connect with us on other things we do.
4. **Posting** (Main Host)

At StoneBridge we want to prioritize community for those connecting online. Thus we want to emphasize engagement and participation over giving information. While we will work to keep these post to a minimum, during the course of the service, we will need to make a number of post to help provide our participants with the information they need. Below is an explanation of each post:

- a. Prayer: (If you have only one post, this is it!)

One of the most vital things that our hosts bring to the table, is an in person and very real ministerial response to current needs and crisis. **We always want to make sure that we post an invitation for prayer.** Text Sbridge to 797979 is our primary way of taking prayer request and responding to them. Announcing prayer at a few different points during the service is highly encouraged. This could be at the start of worship, during announcements, or at the close of the sermon. But God speaks to us in different ways at different times during the service, lets do our best to make sure that when God speaks our congregation knows that the church is here to engage with and help through prayer.
- b. 5 Before: (1 post)

During the five before we want to highlight one ministry. This will change week to week, but we will almost always use this time to point our congregation to one big celebration, chance to serve, or ministry in action. This is one of two opportunities to help our community engage with the working out of the Gospel in our church and our community.
- c. Announcements (1 post)

For many of us, we need to hear and see something for it to stick. **Thus, we want to make sure our hosts are able to highlight at least one of the most pressing announcements.** Do not worry about catching every announcement or over word, instead we will do our best to get our hosts the announcement notes before Sunday's service. This will allow you to emphasis one or two as well as answer any questions someone may have asked about details. We recommend doing this either during or at the closing of the announcements.
- d. Giving (post during the offertory prayer before the sermon)

More and more congregants today have adopted an automated giving system for tithing and additional charitable gifts. In the modern world the need to continue to build relationships and minister to people online is continuing to develop and its impact is stronger now more than ever before. Because our online miniseries serve as a "front door" to the local church as new people join our church family, they will want to join our family and help make a difference, but wont know how. The entire next section is dedicated to helping them join our church body, but for now, it is important that we provide a way for people to contribute financially to the body while participating online. **Thus, using the "give moment," posting a link to <https://gostonebridge.com/give/> or posting our Text to give number (832-400-4483) can be an immediate way for people to support our efforts to spread the Gospel.**
- e. Sermon Notes
 - i. Each week our hosts will be emailed a printable sermon insert or (sent a picture of the outline once done) which accompanies our bulletins. While there may be need to copy and paste at times or type in a point from the insert we want our experience online to be as close to in person as possible. **Thus we want our host to read the context of the chats: if there is chatting happening and people are engaged please post the link to the sermon insert when the sermon starts rather than copy and pasting it bit by bit as you go. If talking has died down, then feel free to post along with the sermon.** Not only does this better match Sunday morning but it allows our hosts to be freer to engage with our

congregants and reply to any needs that may arise. If a sermon outline is not provided feel free to post the points and addresses, but less is more. So please don't flood chat with entire bible passages or paragraphs of dialogue.

f. Social Media

- i. The average congregant attends church 1.5 times a month. Casting vision, discipling, and creating community are greatly challenged by the decrease in attendance across America. Thankfully, our team has worked hard to create multiple platforms open for communication with our congregation throughout the week. We use our social media accounts as key touching points to interact with and stay connected to our congregation (not only when attendance is not possible), but as a pivotal part of strengthening and maintaining our connection so that we may care for our members and keep them engaged with Gospel. **For this reason, we want to make sure we post links to Stonebridge's social media accounts and invite people to follow us toward the end of the service.**

5. Next steps (Main Host)

- a. When we think of Discipleship in the church, we should envision the process like a funnel. If our online experience is the front door, then we need to do everything we can to invite people into the discipleship process and church community. Remember attending service isn't the end goal, it is to make disciples by leading people to a real, healthy, and growing relationship with Jesus Christ. And we do this by engaging them regularly through continuous ministries with specific purposes. **So, we want to end each service with an invitation to continue getting plugged in by getting involved in a ministry, letting us know they accepted Christ, or finding a place to serve in the church.** The easiest way to do this is to ask them to check out our website at gostonebridge.com, but remember as we engage with our congregation, we will learn what ministries we may need to highlight any given week.

6. Prayer Chats (Support Host and pastor on call)

- a. In addition to posting an invitation for prayer through text (Sbridge to 797979) some of our people (mostly on SBlive) join the stream and find great relief in being able to receive prayer via a live chat on the spot. As hosts, being able to respond to a prayer request in real time is an essential part of caring for our congregation. **While a request for a prayer in live chat may take one of the hosts away from other duties, responding to a prayer request is our chief concern.**
- b. When someone takes the time to shift the focus of their attention from the service to a prayer request with a host, they are bringing a concern before the church to share in the burden. Thus, those congregants who ask for a prayer chat over posting a request, may have a sensitive request. While Stonebridge has access to any prayer request chat, we want to make sure that no request is overlooked. **If a host receives a request for prayer that needs a follow up please let the online pastor know, via text (281)450.6663 or email: Jon.canterbury@sbridge.org.** So that we may follow up with continual care. **Additionally, if anything illegal, dealing with depression or suicide, or abuse it is required that you let your online pastor know, so that we may contact the proper authorities to get someone the help they need.**

7. **Take note of people who stand out** (Shared)

- a. Most of our host volunteers are people who staff has noticed for being extra friendly, welcoming, and hospitable. When our host are online, we need them to take note and look for potential team members. If someone is always on, greets others and interacts regularly, and is overall positive in their interactions we want to know. Growing our online presence and fostering a hospitable experience is pivotal for the 21st century church. **For this reason we are asking our hosts to point out potential team members by emailing the name (name, handle, or username), platform (FB, YT, or SBL), and service time (9:30 or 11:00) of the potential host.**
- b. The majority of our interactions will be pleasant and uplifting. **But from time to time we may find that we have some negative responses come across our platform. When these occur, we want to take note of them and discern the best course of action.** If the person is attempting to disrupt the service and cause issues (this is calling trolling) the best course of action is to respond with kindness once. If it continues ignore their comments and let the online pastor know asap. If the person is having a hard time and you think pastoral care is needed then please note the service time, the platform, and the user and let online pastor know asap.

8. **Thank them for coming.** (Main Host)

- a. We want to make sure that our viewers (both members and guest) feel as connected and as comfortable as possible from moment they join in to the moment they leave. **For this reason we encourage our hosts to thank people for joining our live stream at the end of the service.**

Online Procedures

We are thankful for our online ministers and the job you do! We are thankful you have strong convictions, willing hearts, gifting to help. But the very voice that makes our online hosts such good hosts can be the same trait that can hurt their ability to minister. The old idiom, “there is a time and a place for everything” rings true in the online world. Here are few things we want to avoid doing in our online chats and a few things that we need to help curb immediately.

Inappropriate behavior in Chat

As a host, we cannot control what our participants always say. If you come across any participant exhibiting inappropriate behavior (profane or lewd language, suggestive comments, derogatory remarks, verbal abuse, unwanted attention, threats of any kind, pornographic material, etc.) follow the following steps:

1. **Hide the comment:** If your unsure how offensive something is, practice on the side of caution and simply hide a comment. Sblive and Facebook give us the ability to hide comments. The online pastor or pastor on duty is able to hide a comment on facebook by being logged into Sbridge’s facebook account. On sblive, any host can right click a comment and select delete comment as a way to remove it from chat. Particularly if the comment is highly offensive, we want to remove it as quickly as possible.
2. **Tell the Online pastor:** You are often our first eyes and ears in front of our online community. As such you may see and hide a comment before your online pastor or pastor on duty sees it. As soon as it is hidden please tell your online pastor.
3. **Block a user:** blocking a user is something we want to avoid as much as possible. But there will be times when repeat comments or blatantly offensive material is posted and our only response left is to block a user. If the behavior of a participant or the post reflects a clear attempt to disrupt, offend, or hurt our online community, our hosts, or our church our only course of action in the moment is to block a user. Your online pastor will determine when blocking is needed. As a first responder, your input is invaluable in communicating the issue with the online pastor immediately.
4. **Apology:** If the material is highly offensive or the online pastor deems it necessary to block a user, there may be need for an urgent apology. **This duty will fall first to the online pastor or pastor on duty.** But in the off chance the online pastor is otherwise occupied the Online host may be asked to give a statement of apology on behalf of StoneBridge. If this occurs please use the statement below.
 - a. We apologize for any inconvenience. The previously posted material does not reflect Stonebridge’s standards to help foster a real, healthy, and growing relationship with Christ and has been removed. Know that our Online team is handling the situation now and we thank you for your patience in dealing with this matter.

Mean Spirited Criticism

It is no secret that the internet has become home for harsh criticism, mean spirited comments, and destructive Language. In the off chance that a participant begins making remarks highly critical of StoneBridge, a pastor, member of the church, or online team member please do not engage the participant. Instead, we ask that you inform the Online Pastor or pastor on call immediately and allow him to handle the matter.

Do Not Write:

1. Discouraging comments
Remember uplifting our brothers and sisters is everything in the online community.
2. Do not play favorites
We want to make friends with our participants, but make sure we respond with comments that foster group conversation not one on one chats.
3. Do not post on controversial and divisive issues
We can have strong beliefs and convictions that are closely tied to our biblical world view, but the Stonebridge streaming service is not the place to talk politics, LGBTQ+, BLM, or any number of other culturally hot topics. Our job is not to rock the boat during live streams, it is to point people to the Gospel.
4. Do not post personal information
Support your loved ones and protect yourself by not disclosing too much personal information. Comments like "I'm a mother of three and I love that" are fine. But avoid using personal details that can put you or your loved ones in harm's way.
5. Do not use the public chat to have a host-to-host conversation
If you need to communicate to your host or Cohost and they or you are not at the Church, please use a group text to the other host or reply to the group email from Sunday morning. If the matter is pressing please do not hesitate to text or call the Online pastor.
6. Do not engage in Direct Messaging (FB)
We love the fact that we are making connections with our members and able to speak to them but in order to protect you and them we want to make sure that we have a record of all things said. If a member wants to speak directly to a host or pastor direct them to message Stonebridge's facebook account, text Sbridge 797979 or use the request prayer feature in SBlive. But during Service do not engage with members or other volunteers in private chats on FB. Additionally, StoneBridge strongly discourages any private conversation on social media with a member of the opposite sex or minor at any point.
7. Do not Engage with disgruntled commenters (trolls)
A troll is someone who is more concerned with causing a ruckus and disrupting the service more than actually having a healthy dialogue. Because they want to disrupt the public discourse, attempting to reason, reach out, or support them in public chat is always adding fuel to fire. The best we can do, is hide their comments and allow a pastor to talk to them outside of public chat. If you find a *troll* in our chat please note the platform, name, time, and service date and let the online pastor or pastor on duty know about it immediately.

YOU ARE REQUIRED TO SIGN THIS ACCEPTANCE
PAGE BY CLICKING HERE

Please have the "REVISED" date listed in the bottom right corner of this page, you will need this date to sign the documents. Login using the same username and login that you use to register for events at Stonebridge.